PRODUCT AND SERVICES BULLETIN
External Announcement

GSX9000™ Open Services Switch
Extension of End of Support Notification

Ribbon Communications, Inc. ("Ribbon") is announcing an extension to the availability of support for the Ribbon GSX9000 hardware. This notice does not apply to GSX9000 software releases. Please see the FAQ section for the link to the software lifecycle information.

Background: In September 2021, Ribbon announced an expected End of Support Date for the GSX9000 hardware of 2027. Today, we are pleased to announce that due to the proven field robustness of this equipment, **we are extending our hardware support availability to September 30, 2030.**

This support extension applies to the hardware listed explicitly in the table below.

PRODUCT CODES Impacted	
Product Code	**Description**
CNA04	36 PORT TE1 CIRCUIT STANDBY ADAPTER (CNA04)
CNA08	3 PORT T3 STANDBY CIRCUIT ADAPTER (CNA08)
CNA40	36 PORT TE1 CIRCUIT ADAPTER (CNA40)
CNA80	3 PORT T3 CIRCUIT ADAPTER (CNA80)
CNA81	HIGH DENSITY OPTICAL CIRCUIT ADAPTER CARRIER (CNA81)
CNS10	T1 SERVER
CNS40	36 PORT T1E1 CIRCUIT SERVER (CNS40)
CNS45	36 PORT T1E1 CIRCUIT SERVER WITH DSPS (CNS45)
CNS80	3 X T3 CIRCUIT SERVER (CNS80)
CNS81	HIGH DENSITY OPTICAL CIRCUIT SERVER (CNS81)
CNS85	3 X T3 CIRCUIT SERVER WITH DSPS (CNS85)
CNS86	HIGH DENSITY OPTICAL CIRCUIT SERVER WITH DSPS (CNS86)
CPIM71A	HIGH DENSITY OPTICAL CIRCUIT PLUG IN MODULE - JAPAN
CPIM81	HIGH DENSITY OPTICAL PLUG IN MODULE (CPIM81)
MNA20	MNA20 MANAGEMENT ADAPTER
MNA21	MNA21 MANAGEMENT ADAPTER
MNA25	MNA25 MANAGEMENT ADAPTER
MNS21	HD HP MANAGEMENT SERVER
MNS26	MNS26 HD HP MANAGEMENT SERVER WITH COMPACT FLASH
MTA10	SYSTEM TIMING ADAPTER
MTA20	SYSTEM TIMING ADAPTER- E1 120 OHM
MTA21	SYSTEM TIMING ADAPTER- E1 75 OHM
MTA30	SYSTEM TIMING ADAPTER- JAPANESE COMPOSITE CLOCK
PNA40	DUAL SINGLE MODE GIGABIT ETHERNET ADAPTER
PNA45	DUAL MULTIMODE GIGABIT ETHERNET ADAPTER
PNS40	DUAL GIGABIT ETHERNET SERVER

PNS41	DUAL GIGABIT ETHERNET SERVER ROHS COMPLIANT
SPS80	SPS80 COMPRESSION SERVER
821-00092-01	GSX9000 HD CHASSIS ASSY - W/PLANES

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon announced EoPS.	September 30, 2021
Last Quote Date: Date on which the affected product codes can no longer be quoted.	February 28, 2022
Last Order Date: Date on which the affected product codes can no longer be ordered.	March 31, 2022
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	September 30, 2022
End of Support: Earliest date at which time Ribbon will no longer support this hardware.	September 30, 2030

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What alternatives does Ribbon offer that provide similar functionality to the GSX9000?	Ribbon offers a variety of options, depending on the application. Customers should contact their Ribbon Account or Channel Manager(s) to discuss alternative solutions.
Where can I find the details on Ribbon's product life cycle policy?	Kindly refer to the end-of-product-sale policy for details on Ribbon's software release cadence and support policy. https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy
Where can I find product documentation?	The latest product documentation and release notes are available from the Ribbon Documentation Center at https://doc.rbbn.com/display/ALLDOC/Ribbon+Product+Documentation+Home. You can also access the Ribbon Documentation Center using the '**Quick Links**' menu from the Ribbon Support Portal (https://ribboncommunications.com/services/ribbon-support-portal).
Where can I find lifecycle announcements for software products?	To view/subscribe to announcements (Warnings, Bulletins, Alerts, or PCNs) at https://rbbn.my.site.com/Support.

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This bulletin is subject to the existing customer purchase agreement between the parties, which shall control in the event of conflict. The above dates are for planning purposes only, and Ribbon reserves the right to change with notice.